

## Michael Stern

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To: Michael Stern

From: Jusinta Katon [mailto:Jusinta.Katon@champlainhousingtrust.  
To: 'sbredice@poblaw.net'  
Subject: appreciation

I hope it's alright that I am emailing you aside from the attorney we have been dealing with. I just wanted to take a moment to express my gratitude for the time that the attorney you assigned to our case (Michael Stern) has been providing to my son and his pending legal matter. He was assigned to our case a few weeks back and we are very pleased with his performance. To be completely honest, we knew we had started the process but felt a little confused about what was going on. Since the day he contacted us, our minds have been put at ease. I was hesitant at first because he was so new to your firm but those fears subsided after our very first meeting with Mr. Stern. We have heard from him almost daily, sometimes several times a day, either to request information or to simply let us know where we stand. He has included us in all correspondence and kept us very informed on what is going on from his end. We are enjoying his aggressive approach to get this settled. My son feels very confident knowing that Mike is working for him. We hope to have it settled soon and I will definitely be recommending him to anyone that needs representation. I think he is a great addition to your firm and he will be where I turn to if I ever find I need legal advice in the future.

Jusinta Katon  
Property Manager  
Champlain Housing Trust

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